

Sample – Categories, Subs & Services

The administrator of the application can add or edit Categories, Subs and Services in Restoration Manager by going to Settings→ System Setup→ Categories.

Description:

- ✓ Category Detail – Category of Work
- ✓ Subs – Makes up the Category
- ✓ Services – Common services that occur and/or are requested

Category Detail	Subs	Services
Animal Damage	Bats	Clean
	Bees	Removal Needed
	Birds	
	Droppings	
	Opossum(s)	
	Raccoon(s)	
	Skunks	
	Termites	
	Vermin	
Category Detail	Subs	Services
APP-Appliances	Convection Oven	Install
	Dishwasher	Replace
	Double Wall Oven	Repair
	Dryer	
	Microwave	
	Refrigerator	
	Stove	
	Stove Top	
	Trash Compactor	
	Washer	
Category Detail	Subs	Services
CAB-Cabinetry	Base	Clean
	Door	Damaged
	Drawer	Install
	Hardware	Replace
	Shelves	
	Upper	
Category Detail	Subs	Services
Carpet Cleaning	Carpet	Overall Carpet Cleaning per Room
		Spot Clean
		Standard Carpet Cleaning
		Deep Cleaning
Category Detail	Subs	Services
CON-Contents	Contents	Pack contents back to customers home.
	Pack-in	Pack contents to an offsite storage facility.
	Pack-Out	Pack out restorable contents, and bring back to shop for restoration.
		Restore and clean all contents in shop, re-box all contents and label referencing the items each box contains.
		Take photos and written documentation of all the damaged contents.
Category Detail	Subs	Services
CLN-Cleaning	Cleaning	Fireplace
		HVAC Duct Cleaning
		Miscellaneous



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		Rough Cleaning
		Smoke
		Soot
		Structure
Category Detail	Subs	Services
CNC-Concrete & Asphalt	Columns	Alligatoring
	Floor	Crazing
	Sidewalk	Create positive flow of water within the Crawl Space
	Slab	Deteriorated Edges of Repairs
	Steps	Dips
	Stoops	Discoloration
	Asphalt	Heaved
	Retaining Wall	Inverted Drainage Lines
		Pitting, scaling or spalling – please repair
		Ponding
		Plastic Shrinkage
		Separated
		Settled
		Standing Water
Category Detail	Subs	Services
Countertop	Butcherblock	Chipped
	Concrete	Cracked
	Granite	Install
	Laminate	Not Level
	Marble	Rupture
	Quartz	Scratched
	Solid Surface	Wrong Design
	Stainless Steel	
Category Detail	Subs	Services
DMO-Demolition	Demo	Disposal of Contaminated Items/Dumpster Fee
		Haul Debris - Pickup or Dumpster - Including Dump Visit.
		Tear out and bag wet insulation
		Tear out of non-salvageable Carpet, cut and bag for disposal.
		Tear out of wet Drywall
Category Detail	Subs	Services
Debris Disposal	12 Yard Dumpster	Pick up filled dumpster and return empty dumpster to site
	20 Yard Dumpster	Pick up filled dumpster on site
	30 Yard Dumpster	Set/Deliver dumpster on site
	Concrete – Low Side Dumpster	
Category Detail	Subs	Services
DOR-Doors	Bi-Fold	Doesn't shut completely
	French	Doesn't slide smoothly
	Exterior - Front	Doesn't stay on track
	Exterior - Rear	Gaps
	Garage Door	Needs adjusted
	Garage Overhead	Rubs
	Pocket	Split
	Sliding	Sticks
	Interior	Warped
		Replace
		Install



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Category Detail	Subs	Services
DRY-Drywall	Ceiling	Hang, Tape & Mud
	Wall	Cracks/Cracked
	Seams	Nails Pops
	Texture	Repair
		See Blue Tape
Category Detail	Subs	Services
ELE-Electrical	Breaker	Breaker trips
	Ceiling Fan	Ground fault trips
	Exhaust Fan	Install
	Exterior	Replace
	Fixtures	Repair
	Outlets	
	Switches	
Category Detail	Subs	Services
EQU-Equipment	Equipment Setup	Setup Equipment
Category Detail	Subs	Services
Flooring	Brick	Replace
	Carpet	Install
	Hardwood	Repair
	Laminate	
	Marble	
	Stone	
	Tile	
Vinyl		
Category Detail	Subs	Services
FEE-Permits & Fees	Permits	Permit Needed
Category Detail	Subs	Services
FEN-Fencing	Wood Fencing	Damaged
	PVC Fencing	Install
	Wrought Iron Fencing	Replace
	Vinyl Fencing	Repair
	Chain Link Fencing	
	Farm Fencing	
Category Detail	Subs	Services
FNC-Finish Carpentry/Trimwork	Base	Install
	Joints	
Category Detail	Subs	Services
FNH-Finish Hardware	Hardware	Install
Category Detail	Subs	Services
FPL-Fireplace	Chimney	Cracked
	Damper	Doesn't consistently draw properly
	Fan	Rust
	Firebox	Separated
	Firebrick	
Mortar Joint		
Category Detail	Subs	Services
Foundation	Cracks	Inspect and ensure foundation is level within performance guidelines
	Level	Inspect and ensure squareness within guidelines
	Square	Repair cracks greater than performance guidelines
Category Detail	Subs	Services
FRM-Framing	Beams	Bouncing



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	Headers	Exceeds ¼" in 5 ½"
	Joists	Exterior wall leaks
	Plywood	Floor shall be no more than ½" more nor less than 20'
	Rafters	Not more than a ¼" ridge within 32" measurement
	Structural Walls	Refasten loose subfloor
		Replace beam/post that is split exceeding 3/8" in width
		Replace beam/post that is twisted/bowed exceeding ¾" in an 8' section
		Shaking
		Springiness
		Visible Sage
		Wall shall not be more than 3/8" out of plumb
		Wall shall not bow more than ½" out of line within 32"
Category Detail	Subs	Services
HMR-Hazardous Mat. Remediation	Hazardous	Emergency Removal
		Site Assessment
		Remedial Investigation
		Disposal
		Decontamination
Category Detail	Subs	Services
HVC-Heat, Vent & Air Cond	Air Cleaner	No Heat
	Air Conditioner	Not Cooling
	Air Handler	Oil Canning
	Ductwork	Refrigerant Line Leaks
	Furnace	Separated or Detached
	Humidifier	Vibrates
	Register	Install
		Repair
Category Detail	Subs	Services
INS-Insulation	Closed-Cell Polyurethane Spray Foam	Insufficient
	Cotton Batts	Insulate Ceilings
	Fiberglass Batts & Blankets	Insulate Floor
	Loose-Fill Cellulose	Insulate Roof
	Loose-Fill Fiberglass	Insulate Walls
	Polyisocyanurate SIPs	
	Polystyrene SIPs	
	Rockwool Batts & Blankets	
	Spray Foam	
	Structural Insulated Panels	
Category Detail	Subs	Services
MAS-Masonry	Brick	Install
	Block	Repair
	Stone	
Category Detail	Subs	Services
MSD-Mirrors & Shower Doors	Mirrors	Install
	Shower Doors	Replace



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Category Detail	Subs	Services
PLA-Interior Lath & Plaster	Metal Lath - Diamond	Install
	Metal Lath – Self-Furring	Repair
	Metal Lath – 1/8” Flat Rib	
	Metal Lath – 3/8” Rib Lath	
	Plaster - Regular	
	Plaster – Fire Shield	
Category Detail	Subs	Services
PLM-Plumbing	Drain	Leaking
	Faucet	Cracked
	Garbage Disposal	Reset
	Pipe	Install
	Sewer	Replace
	Shutoff	Repair
	Shower	
	Silcock	
	Sink	
	Sump Pump	
	Toilet	
	Tub	
	Water Heater	
Category Detail	Subs	Services
PNT-Paint	Paint	Incorrect color, re-paint
		Mildew or Fungus
		Paint
		Touch-up, see blue tape
Category Detail	Subs	Services
RFG-Roofing	Beams	Blown off
	Chimney	Damaged
	Downspouts	Install
	Gutters	Leaking
	Sheathing	
	Shingles	
	Skylights	
	Vents	
Category Detail	Subs	Services
SDG-Siding	Brick/Stone	Install
	Cedar	Replace
	Fiber Cement	Repair
	Fiberglass (APEX)	
	J-Channel	
	Metal	
	Redwood	
	Shakers/Boards	
	Stucco	
	Vinyl	
	Wood	
Category Detail	Subs	Services



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SFG-Soffit, Fascia & Gutter	Soffit	Install
	Fascia	Repair
	Gutter	Replace
	Downspouts	Re-Hang
Category Detail	Subs	Services
STR-Stairs	Railing	Deflects too much
	Riser	Loose
	Skirt	Install
	Tread	Repair
Category Detail	Subs	Services
STU-Stucco & Exterior Plaster	Cat Face Texture	Repair Hairline Cracks
	Dash Finish	Re-Stucco
	Lace Text	
	Sand or Float Finish	
	Smooth Finish	
	Worm Finish	
Category Detail	Subs	Services
TBA-Toilet & Bath Accessories	Toilet Paper Holder	Install
	Towel Bar	Replace
	Towel Ring	
	Robe Hook	
Category Detail	Subs	Services
WND-Windows	Aluminum	Install
	Sliding Patio Door	Replace
	Skylight	Reglaze
	Vinyl	Repair
	Wood	
Category Detail	Subs	Services
WTR-Extraction & Remediation	Air Conditioning Leakage	Place equipment, take pictures and remove debris and carpet pad.
	Basement Door Leak	Remediation with no water extraction
	Bay Window Leak	Remediation with Remove carpeting, contents, no water extraction
	Burst Pipe	Remediation with Water Extraction
	Expansion Joint	
	Frozen Pipe	
	Ground Water	
	Humidity	
	Ice Damming	
	Leakage	
	Rain Water	
	Roof Leak	
	Sewer Back up	
	Skylight Leak	
	Sprinkler	
	Sump Pump Failure	
	Toilet/Bath Overflow	
	Washing Machine	
	Window Leak	
	Window Well Drain	